

BUSINESS ANALYSIS OVERVIEW

Available Dates: **Feb 22, Apr 12, Jun 28**

Class Length: **1 day**

Cost: **\$650**

[Email Computer Visions about this class](#)

Class Outline:

Description

This one-day workshop aims to provide a realistic and interactive overview of what business analysis is, and what a business analyst does in the framework of defining system solutions. This workshop will use a case study approach to allow participants to perform a current state analysis to identify the "as is" situation, interview users to elicit requirements about the "future state", and write requirements for the solution. In order to perform these exercises, the workshop will cover such topics as procedure analysis and activity (swim lane) diagrams, interviewing techniques, and the attributes of quality requirements.

Table of Contents

Introduction

The Scope of Business Analysis

What is a Business Analyst?

The System Development Life Cycle

Today's Approach

What is Project Success?

Critical Success Factors

Initiation Phase Activities

Rocky Mountain Fitness Center Case Study

Project Context

The Context Diagram

Verification Through Traceability

How Do We Verify Traceability

Another View of Traceability

The Traceability Matrix

Analysis Phase

Requirements Activities

Elicitation Techniques

Interview Structure

Questioning and Listening Techniques

Current State Analysis

Current State to Future State

Procedure Analysis

High Level Swim Lane Diagram

Definition of a Requirement

Types of Requirements

SMART Requirements

Requirements Do's and Don'ts

Quality Requirements?

Purpose of Requirements Communication

Levels of Communication

Solution Design and Implementation

A BA is Invaluable

Design and Testing Phase Activities

Generating Technical Alternatives

Designing the User Interface

Creating a Storyboard

What is Quality Assurance

The Test plan

User Acceptance Testing

Impact Analysis
Implementation Activities
Managing the Transition